



CITY OF ROCKVILLE  
ROCKVILLE, MARYLAND

**Addendum #3**

**Request for Proposal (RFP) No. 03-25**

**ENTERPRISE ASSET MANAGEMENT (EAM) AND CUSTOMER RELATIONSHIP  
MANAGEMENT (CRM) SOFTWARE**

**October 29, 2024**

**ATTENTION ALL BIDDERS:**

The following addendum is being issued to amend and clarify certain information contained in the above named RFP. All information contained herein is binding on all Bidders who respond to this RFP. Specific parts of the RFP have been amended. Bidders are required to acknowledge receipt of the addendum by signing in the appropriate space at the end of the addendum. Failure to do so may subject your bid to disqualification. No provided answer to a question may in and of itself change any requirement of the RFP. The following revisions /deletions / additions are listed below; new language has been double underlined and marked in red bold (ex: **new language**) and language deleted has been marked with a double strikeout (ex. ~~language deleted~~).

**CLARIFICATION**

1. The proposal due date has been extended due to conflicting submittal due dates in the RFP and Addenda. Please ensure proposals are submitted via the [Collaboration Portal](#) no later than Friday, November 15, 2024, by 2:00 P.M. EST.

**BIDS ARE DUE FRIDAY, NOVEMBER 15, 2024, AT 2:00 P.M. EST**

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME IN THE REQUEST FOR PROPOSAL (RFP).**

**Additionally, please be sure to submit all required forms with your proposal per this addendum and the solicitation instructions.**

**ACKNOWLEDGE RECEIPT OF ADDENDUM NO. 3 BY SIGNING BELOW AND RETURNING A COPY OF THE ADDENDUM WITH YOUR PROPOSAL OR ACKNOWLEDGING IN YOUR PROPOSAL.**

**ISSUED BY: TJ Ellison, PRINCIPAL BUYER, 10/29/2024**

**NAME OF BIDDER: \_\_\_\_\_**

**BID DUE DATE: 2:00 P.M. (EST), Friday, NOVEMBER 15, 2024**